

THE SMITH FAMILY



13 11002 81 141/91
014 4111810341

230 Franklin Street
Locked Bag 1000
Adelaide SA 5000
Telephone (08) 8416 0400
Facsimile (08) 8231 3932
Learning for Life Supportline 1800 620 683
Cash Donation Line 1800 024 069

Mr. Paul Nemer
Managing Director
Tip Top Dry Cleaners Pty. Ltd.
19-23 Kingston Avenue
RICHMOND SA 5033

Dear Paul,

There is a two-fold reason for this letter. First of all, I'd like to thank you on behalf of The Smith Family for the enormous delivery of very good quality clothing. Yesterday, our Clothing Supervisor made a special visit to my office to tell me that your contribution (and that of all your customers) had turned things around for her. Prior to the delivery, she was having to turn a lot of people away because her supply of warm, quality clothing was so badly depleted. She and her team of volunteers sorted through everything you delivered within a day and had them in the store for selection by Thursday.

So please feel proud of the fact that you have really made a difference and are very special to us.

The other thing I wanted to thank you for was the last minute request I made to have our tablecloths cleaned at no charge in your Hutt Street Branch.

Please pass on our thanks to Leanne for taking the extra time to come back for the 're-enactment' on 1st June and for her assistance generally. She's a great ambassador for your company.

regards,

KATHY GALE
SA Development Manager

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