

Mr P Nemer
Tip Top Dry Cleaners
12 - 23 Kingston Ave
Richmond 5033

Dear Mr Nemer,

What a gem you have at Brighton!

Anne Potger, the Tip Top lady at 514a Brighton Road has the happy knack of combining a positive and cheerful manner with efficient and courteous service.

I was pleasantly surprised to be handed a \$10 note by Anne when I collected my Dry Cleaning on Friday. I had left it in the pocket of my jacket and she had kept it for me.

I began going to Tip Top because they offered good value and the garments were well cleaned. Anne makes another reason why many people in Brighton would use your service.

I have told friends and family of my experience, but thought that I should tell you too.

Thanks from one happy customer

Pat